

Terms & Conditions

Who we are?

“We”, “us” and “our” in our website implies Welcome to Kerala, which is a private limited company restriction with shares. Addressed at Swathi, TRA 365, Thittamangalam, Vattiyoorkavu, Trivandrum. Pin.: 695 013. Kerala. India.

Our agreement with travelers

Our concurrence with you is expected to secure your pastimes; it advises you will get the most reasonable services with good quality when you book your get-away with Welcome to Kerala.

Your travel booking

You can book the get-aways and take up the offers pitched in site and freebee if they are as yet available. There might be distinctive repressions on a couple offers; however these are cleared up in the unpretentious components of those offers. You should pay a propel when you make the booking. By doing this, we are affirming the setting up for the terms of this Agreement. If you book for a GIT then you recognize the terms of this Agreement in light of a legitimate concern for the GIT. Next, we will send you an occasion Receipt to check the unobtrusive components of your get-away reserving. If you are reserving for a GIT, you are in the end accountable for paying the occasion receipt in spite of the way that, by reserving for the advantage of the gathering, you are addressing that every one and recognizes that they are bound by this agreement. In case any purpose of enthusiasm on the Occasion Receipt is wrong, please insinuate us right away.

Your travel cost

All prices in this flyer are exact at the site/gift dispatch date, yet we keep up whatever specialist is expected to change any of those expenses infrequently. Prices can go up or down. Your Vacation Consultant will have the ability to tell you the forward cost of your picked occasion and of whatever different organizations advanced in the site/handout before insisting your booking. You would need to simply pay the cost exhibited at this moment of time in our handout paying little heed to the likelihood that there are switches that surfaces at later reason for time.

On the off chance that we change your vacation

We assume that we won't have to reveal any change to your get-away in light of the way that your occasions are organized various months early. We now and again do need to present changes with regards to unanticipated conditions. We keep up all specialists to do this at whatever point. We will educate you regarding any fundamental changes when you book. If you have adequately occupied, we will disclose to you when we can, if there is time before your flight. In case we let you think about any of these movements after we have asserted your booking, you can either recognize these new plans or recognize a substitution occasion from us of relative or almost practically identical standard and cost, on the off chance that one is open. We would take proposition from you about the revised date of fly out

and endeavor to suit for a reconsidered occasion. If not, we would markdown the whole paid by you less the administrative cost realized in booking hotels and distinctive workplaces.

On the off chance that we wipe out your vacation

Our indicate is give your get-away as occupied. In any case if, for example, there is strike or non-availability as a result of unexpected condition, we may cross out it. We keep up all specialists to wipe out your excursion in those conditions. In case we drop your get-away, you can either have a rebate or recognize a substitution occasion from us of equivalent or about practically identical standard and cost, (on the off chance that one is open) start from date of your proposition. We would markdown everything paid by if we wipe out the booking

Changes from named stay for lodgings and properties

We assert all specialists to change to settlement from the named one at the outset attestation to another. Welcome to Kerala at typical between times screens the organizations offered by the lodgings and diverse properties centered on customer feedback. This would realize change of properties from the beginning agreed one. We would reliably endeavor to suit in a near class of property as at initially organized. If the class of cabin is better than the first bustling motel/property, Welcome to Kerala asserts all expert to change you for the same. If the motel standard is shy of what at first bustling property, Welcome to Kerala would pay you back the qualification entirety.

Changes to your flights

Welcome to Kerala at this moment does not accept obligation for flights of customers. Because of advance in the flight arrange from the early on one, you need to cozy us adequately early. We would endeavor to suit the change the degree this would be conceivable. Welcome to Kerala keeps up whatever specialist is expected to disdain the updated date of travel is there are issues in re-insisting the lodgings/properties and transport workplaces. In case of openness Welcome to Kerala would change a legitimate charge of 100 USD for each of the schedule. You moreover need to pay the total obtained as qualification from the initial cost for any hotel settlement and travel charges.

Imperative note – holidays outside our limits to control

Occasions outside our breaking point to control include: war, danger of war, turmoil ridden situations, basic unsettling impacts, fear monger development, mechanical level headed discussion, customary and nuclear calamities, fire, scourges, prosperity risks, particular issues with transport outside our capacity to control or that of our providers, close or congested plane terminals or ports, typhoons and other genuine or potential genuine atmosphere conditions, and some other practically identical occasions. For these circumstances Welcome to Kerala does not hold commitment of intersection out of occasion schedules.

Our obligation regarding your getaways

We will plan you to get the organizations that make up the occasion that you pick and that we avow. These organizations will be given either direct by us or via self-ruling providers contracted by us. We are

responsible for checking that every one bit of the occasion you book with us is given to a sensible standard and as delineated. If any bit of your get-away is not given as delineated and this royal gems your get-away, we will pay you appropriate whole. This is subject to the dissents under thought. We keep up all specialist to detest any cases centered around the method for protestation. We have taken all sensible thought to check that every one of the organizations which make up the occasions advanced by us, or which structure ventures available from our specialists, are given by gainful and respectable associations. These associations should take after the area and national laws and controls of the country where they are given.

Mode of payments

Further to information on the availability of a given visit schedule the visit can be occupied, in case it is reliably bustling 3 months before the date of travel, 25% of the total cost should be paid through one of the going with decisions.

1. Demand Draft
2. Cheque
3. NEFT/RTGS/IMPS
4. Credit Card

We would perceive receipt of the portion by email/mail. The visit agenda is attested soon after receipt of the total. You would be outfitted with an outstanding visit id for the specific schedule close by a point by point visit plan, motivation of key things and other huge inconspicuous components.

The last 75% of the portion should be made no less than 08 weeks or 02 months going before the date of travel.

The schedule is regarded as recognized by WELCOME TO KERALA just on getting everything of the visit agenda. In case the agenda is occupied shy of what 2 months going before the date of travel, 100% of the portion should be made all around. Assertion of the portion and an organized motivation would then be sent by email.

Your stay

The stay we coordinate you ought to simply be used by those people named on your Vacation Receipt (or on any Last Receipt issued). You are not allowed to grant the settlement or let whatever other individual remain there.

On the off chance that you alter your booking

In case you have to change any purposes of enthusiasm of your booking, (for instance, changing to a substitute hotel or changing your departure date or plane terminal) or to cross out an optional extra you have occupied, we will attempt our hardest to offer help. Unless we agree for the most part when you book your get-away, the primary individual named on the booking must tell us about any movements

which should be made. We charge a 'redress cost' for each individual named on the booking and for every one purpose of enthusiasm of the booking which you change. In case you reveal the change more than 12 earlier weeks departure, the charge will be 100 USD each Bundle. If you reveal the change inside 12 weeks of flight, the adjustment cost will be 150 USD.

The cost of your new occasion blueprints will be engaged around the costs that apply on the day you ask for the change. These expenses may not be the same as when you occupied your excursion.

A couple sorts of stay, (for instance, pads, or motel rooms with abatements for three adults) are assessed as shown by the amount of people remaining there. In case your booking changes in light of the way that someone in your get-together wipes out, we will recalculate your get-away cost centered around the new number of people going.

If less people give the stay, then the cost for them may go up. If you are not ready to take the occasion you have occupied, you may revise your booking to another person, gave you meet the going with conditions:

1. You should sign a rectification/scratch-off structure favoring us to make the alter.
2. The person to whom you correct your booking must fit in with all terms of the present booking.
3. That individual must sign a booking structure enduring the correct and the terms of Our Agreement.
4. We will charge a cost of 50 USD each individual if the revise is more than 12 earlier weeks flight or 75 USD each individual if the alter is inside 12 Weeks (yet over 14 days) of departure to deal with the costs of changing your correct. This will be added to the new Occasion Receipt issued to that person.
5. You will remain accountable for the portion of any balance on that new Occasion Receipt (or any Last Receipt issued) should that individual disregard to pay it;
6. You can't correct a booking inside 14 days of departure date.

In the event that its not all that much inconvenience note: Name change, and in addition departure time changes are not by and large allowed by the ethereal transport. While we will attempt our hardest to change the unpretentious components of the booking, please recall that most reserved bearers regard name changes as an intersection out and charge properly. These charges will be passed on to you. At the point when tickets have been issued, and once in a while even before they have been issued, any movements made to the ticket, including names or initials, will achieve your expecting to pay for the wiped out ticket and buy another ticket at full cost. If its all the same to you check with your travel masters as to the same.

In the event that you cancel your getaway

If you wish to drop the visit schedule, we must be suggested no under 3 weeks going before arranged day of travel. In case 100% of the whole is paid 70% of the total will be reimbursed through the going with portion elective.

1. Mastercard
2. Check
3. Quick Bank Exchange

You get the entirety inside one month from the date reveal. In case you make the intersection out two months early of the date of travel, you will reimbursed half of the starting (25%) of the portion made for the visit agenda.

In all cases dropping would be hinted through Email/mail. The person who made the booking must exhort us about the fixing.

Everything can't be reimbursed as a result of the operational cost obtained by Welcome to Kerala and for the starting portions made to hotels and distinctive organizations for beginning the visit agenda.

On the off chance that you have a concern

If you have a dissension about your excursion, please tell your Neighborhood operator rapidly. They can course of action totally with your challenge. It is constantly easier to manage things on the spot, when your Nearby delegate can see and fathom the clear way of the issue.

If they can't manage things, they will request you to record inconspicuous components from the issue on an 'occasion report' structure and will accommodate you a copy of the structure. You ought to in like manner report the issue to the provider of the organization you are crying about. If your dissention was not managed abroad, you ought to then tail it up by creating our area or informing us inside 28 days of returning from your excursion. If its all the same to you make your get-away reference number and the amount of your excursion report structure on your letter, and fuse your daytime and night telephone numbers. You should present any grievance inside 28 days to allow it to be inquired about properly.

We will respond to all dissents inside 48 hours of receipt of the protest.

Annoying Behaviors

We keep up whatever expert is expected to decay to recognize you as a customer or continue overseeing you if your direct is hazardous or impacts other occasion makers or is incapacitating or cruel towards our staff or resort, on the telephone, in forming or in person. In such conditions no rebates or installment will be paid to you.

Additional Conditions

When you purchase a visit agenda please review that, despite these terms, you will be at risk to the terms and conditions of the untouchable provider, such a provider could consolidate a visit manager. You should connect with us about who will have the ability to give those terms and conditions to you.

Any visa, global ID and inoculation requirements are your commitment and dissatisfaction to get the vital documentation is not the commitment of Welcome to Kerala.

PRIVACY POLICY

Welcome to Kerala is a private constrained association and is centered around guaranteeing your assurance. This security strategy sets out what information we accumulate, how we assemble it, and what we do with it.

Use of this site

You may very well use this site for your own specific individual usage. You are not allowed to copy or use any material on this site for any business reason.

Information about you

Your information

This implies information, for instance, your name, contact inconspicuous components, travel slant and extraordinary needs/handicaps/dietary requirements that you supply us or is provided to us, including any information about various people on your booking relating to the same. Your information is accumulated when you request information from us, get in touch with us (and the a different way) a booking with us. You are accountable for ensuring that distinctive parts of your social event are aware of the substance of our security approach and consent to your following up for their advantage in every one of your dealings with us. We will update your information at whatever point we find the opportunity to keep it present, exact and finish. Our utilization of your information We may uncover your information to our organization providers (who could be seen in Kerala and India) with the ultimate objective of giving you our organizations, including your flight, event or security, et cetera. Just information critical therefore will be revealed to them. For air travel, it may be a compulsory essential (constrained on elevated transports by governments at the point(s) of departure and additionally goal) to disclose your information for security and against psychological oppression purposes, or whatever different purposes which they center legitimate.

We may use your information for the reasons set out in our data security enlistment with the Workplace of the Data Magistrate, and reveal the same to our "social occasion associations" for business purposes. We may moreover uncover your information to associations who go about as "data processors" for our advantage, or to our organization providers working systems or business works for our purpose, some of whom are outside your country.

The reason fuse association, giving organizations (and contacting you where essential), customer thought, improving our organization, business organization and operation, re-affiliation/sorting out of our business (or our social affair associations), peril assessment, security and wrong doing neutralizing

activity/acknowledgment, examination and examination, publicizing, checking, assessing customer acquiring slant, banter about assurance, credit checking and commitment gathering. In case we look against the archives of credit reference organizations, they will record the interest and in this way the way in which you lead your record with us might be conferred to various banks and credit workplaces.

Showcasing Instrument (Coordinate)

We may once in a while get in touch with you by post with information on offers of items and organizations, presents, new things, foreseen events or contentions from our get-away divisions and our get-away pack associations.

You may demonstrate your slant to moreover get our quick advancing material for the above purposes by telephone or e-correspondences (email, SMS or e-handout) on our website(s) or structures, or to our staff at the time you at first provided us your information. You should take note of that some of our site will oblige you to agree to e-trades as a condition of booking. You will be given the open door on each e-correspondence we send you to exhibit that you most likely won't wish to get our quick displaying material.

You may, in addition, demonstrate your slant as to getting untouchable quick promoting material by post. If don't wish to get such information or might need to change your slant, please insinuate motivation behind "Your Rights" underneath.

Your rights

You have the privilege to ask in creating by completing our Information Subject Get to Demand structure for a copy of the information we hold about you (for which we may charge a cost) and to reconsider any errors in your information.

You have the privilege to request that in creating not get quick advancing material about our things and organizations. If the going with workplaces are open, you can adjust your past slant on our website(s), using our "withdraw email" or in composing which you as needs be returned to us. At the point when really educated by you, we will make moves to stop using your information as a piece of in this manner.

If you might want an once-over of our social occasion associations or brands, please send us your allure.

Usage of cookies and connections to different entrances

If our contact and overseeing you is by methods for our website(s), we may use "cookies". A treat is a smidgen of data sent from our web server to your machine and set away in a substance record on your hard drive. Cookies allow us to recognize your machine however not you really. You can set your web program to decay cookies.

We use cookies to gage site utilize and related information. In case you are making a purchase, we may in like manner use cookies to remain educated in regards to the trade beginning with one page then onto the following.

Our website(s) may contain associations with various goals not controlled by us.

These regions may send you cookies and assemble data and individual information. We are not responsible for the exercises, content or the assurance methodologies of those locales to which our website(s) may interface.

Totaled customer data

We accumulate information relating to customer examples and cases. This information is habitually used as a piece of its aggregate structure. We, including our social occasion associations, may disclose add up to bits of knowledge about enquiries made, visitors, customers and arrangements to depict our organizations to planned accessories, purchasers, promoters and other dependable pariahs and for other lawful purposes. No particularly perceiving information is revealed.

Watching

To ensure that we do your rules decisively, to help improve our organization and in light of an authentic sympathy toward security, we may screen as well as record: your telephone calls; customer trades and activities on our site. All recordings are and ought to remain our sole property.

Security articulation

We have made every sensible move to have set up appropriate endeavors to set up security to guarantee your information.

Fundamental notice

All events sold can't avoid being sold subject to our declaration

Connections to other sites

This site contains associations with different entryways. These associations are given so you can make sense of extra information quickly and easily. Welcome to Kerala is not accountable for the substance of these entrances.

Domain

This site was proposed for usage inside India and the domain of the Indian true blue system ought to apply to it.

Use of substance on our site

All copyright and other authorized development rights in any material (numbering thought, content, photographs and distinctive pictures and sound) contained in this site is either controlled by Welcome to Kerala or has been approved by the supervisor for usage on this site. You are recently allowed to use this site and the material contained on the site as set out underneath. If you wish to do else different potential outcomes, you should get the made approval out of the holder of the rights in the material.

What you are permitted to do

You may get to any bit of the site

You may print off any individual page for your own specific individual usage, the length of you don't do any of the things set out under "What you are not allowed to do"

What you are not permitted to do

You are not allowed to copy (regardless of whether by printing off, securing on hover or in whatever other way), scatter (numbering appropriating copies), change or upset in any way or use any material contained as a piece of this site beside as set out in "What you are allowed to do"

You are not allowed to copy or utilize material from this site for any business reason.

Changes to this strategy

Any movements to this strategy will be either posted on our site, gift or potentially made available on claim. We will endeavor to ensure our practices agree to the most present open version of this approach.